

Return Completed Claim Form To:

Half Price Mattress

106 N Stephanie St Henderson NV 89074

Email: hpmcustomerservice@gmail.com

Phone: (888) 664-0089

WARRANTY CLAIM FORM

CUSTOMER INFORMATION (All Fields Required)

Purchase Date: _____ Invoice Number: _____

Customer Name: _____ Phone: _____

Address: _____

Mattress Model Claimed: _____ Mattress Size: _____

Please Describe Mattress Failure: _____

ALERT! Manufacture Warranty is VOID if claimed mattress is damaged, soiled, stained, bug infested or if manufactures law tags have been removed.

Manufacture warranty only covers the internal components inside the mattress and does not cover damage caused by abuse or inappropriate foundation.

Manufacture does not cover body impressions less than 1 1/2"

Note: impressions less than 1 1/2" is perfectly normal.

If manufacture approves a mattress replacement and customer chooses an upgraded mattress model for their replacement, customer will be responsible for increased price difference, If customer chooses a lower priced mattress the price difference will be issued as a store credit.

Customer is responsible for any 3rd party delivery fees associated with delivery of new replacement.

Customer will be required to pay a one time inspection fee for \$60.00 to the claim inspector in order to validate warranty claim.

COPY OF CUSTOMER INVOICE IS REQUIRED TO PROCESS WARRANTY CLAIM