

HALF PRICE MATTRESS
 Phone: 702-325-5225
 Fax: 702-558-1618

WARRANTY CLAIM FORM

Return Form To:
 1214 Wigwam Pkwy
 Henderson, NV 89074
 Or Email Form To:
 HPMCUSTOMERSERVICE@GMAIL.COM

CUSTOMER INFORMATION (All fields required)

Date: _____

Name: _____ Address: _____
 City: _____ State: _____ Zip: _____
 Primary Tel: _____ Secondary Tel: _____ e-mail _____
 Date of purchase: _____ Dealer Name: _____
 City: _____ State: _____ Zip: _____

MATTRESS INFORMATION

Model Purchased: _____ Size: _____ Law Tag Number: _____ Manufacture Date: _____

(Please refer to law tag example below to find Law Tag number and Manufacture Date, which is located on your mattress)

FOUNDATION INFORMATION

Model Purchased: _____ Law Tag Number: _____ Manufacture Date: _____

BED FRAME INFORMATION

Type: Metal Bed Frame Wood Side Rails Platform Solid Surface Adjustable Base
 Other, please describe: _____

Does your frame have center support? Yes No

Do you use boards or other flat objects in between your mattress and foundation to increase the mattress firmness? Yes No
 If yes, please describe: _____

CLAIM INFORMATION

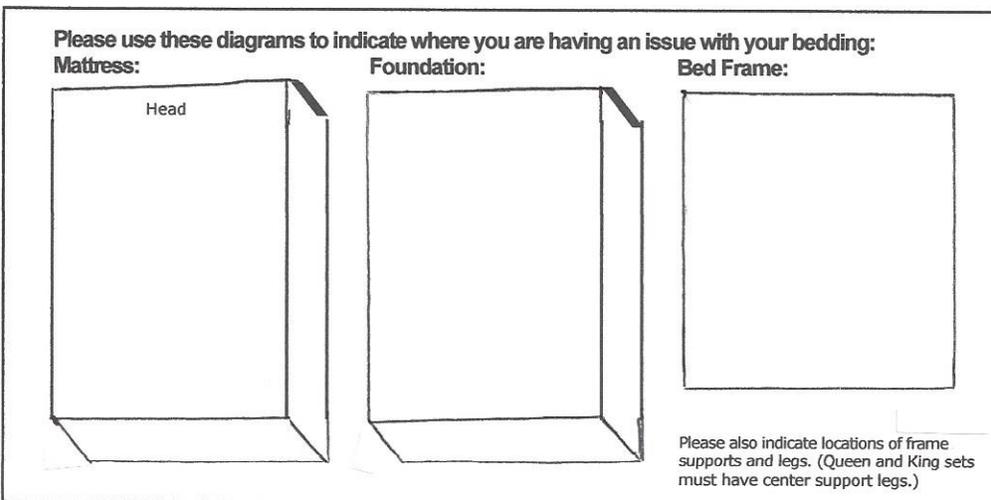
Please describe the nature of the product failure: _____

(Please continue on backside if needed)

Has Half Price Mattress replaced an item before under this warranty claim? Mattress: Yes No Foundation: Yes No

If yes, please indicate the date and for what reason: _____

If yes, please indicate the model name and date of purchase of original bed: _____



LAW TAG: Below is an example of a Diamond Mattress Law Tag. This tag is placed on every mattress and foundation manufactured. This information is vital to properly identify your purchase.

UNDER NO CIRCUMSTANCES SHALL THIS TAG BE REMOVED OR ALTERED BY THE CONSUMER	Manufactured by: Diamond Mattress Co. 3112 East Las-Hameras Reno, NV 89521
ALL NEW MATERIAL consisting of 79% CF 93%	Date of Manufacture: 11/09/2010
CA-765 Certification is made by the manufacturer that the materials in the article are described in accordance with the law.	Model: SCBEL-1050
Made by Diamond Mattress Co. 3112 East Las-Hameras Reno, NV 89521	Prototype ID: 1131-10-201
Dated Delivery: Retro Size: 60x80	This mattress meets requirements of CFR Part 1633 (Federal flammability (quantile for mattresses) when used on a foundation or without foundation)
SC BELMONT SCBEL- 1050 11/09/2010 WY-A	THIS MATTRESS IS VENDED TO BE USED WITH FOUNDATION OR W/M FOUNDATION BB88CH-BC3CH-BT5TUP-1

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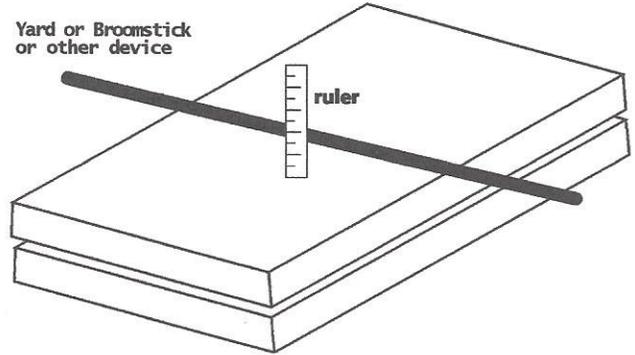
Fax: 702-558-1618

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Return Completed Form To:
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Henderson, NV. 89074
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HOW TO MEASURE BODY IMPRESSIONS:

1. Remove blankets, sheets and mattress pad before measuring.
2. Place yardstick or broomstick across the location of body impression(s), (the hip area is usually deepest)
3. Using a ruler, measure the depth of impression from deepest point of mattress surface to the edge of the yardstick.
4. Measure from the center of padded area of quilting, not the seams of the quilting threads, so that measurement will be accurate.
5. It is best if you place a piece of paper, or something solid, on the bed to measure to.



Please take measurements from top surface of mattress, then flip mattress (if you have a two-sided bed) and measure again. Please note these measurements in the diagrams above. These accurate measurements will enable us to process your claim efficiently.

ADDITIONAL REQUIRED DOCUMENTATION:

Five photos are required: 1. the frame the bed sits on; 2. box spring; 3. top mattress; 4. two photos of the defect. If the defect is a body impression, you **MUST** show the actual depth of the impression in your photo. No decision can be made without the required photos.

All Manufacture Warranty's do NOT cover items such as, but not limited to:

- bedding sold "as-is"
- bedding height
- bent perimeter border rods due to moving or bending the sleep set
- fabric stains, soiling, tears, burns, or fluid penetration
- replacement of another piece of sleep set, unless also defective
- transportation costs
- body impressions less than 1 1/2"
- sagging less than 1 1/2"
- mattress damage due to abuse or inappropriate foundation
- sheet fit
- comfort preference
- corner guards
- mattress cover

PLEASE NOTE:

The cost of transporting the bedding products is the sole responsibility of the consumer. This is stated in our Terms & Conditions located on our website at www.lasvegasdiscountbeds.com

IMPORTANT:

If bedding is soiled or stained in any manner, it is considered to be in an unsanitary condition. The warranty is therefore VOID and we cannot proceed with the claim.

Please verify by your signature that there are no stains or soiling on the bedding.

Claimant signature: _____

A COPY OF THE PROOF OF PURCHASE IS REQUIRED TO PROCESS A WARRANTY CLAIM.

Claimant signature: _____

US MATTRESS WARRANTY STANDARDS (BODY IMPRESSIONS VS SAG)

Measuring the Dip

Place a broomstick (string may also be used as a substitute) from one side of the mattress to the other. Using a ruler, measure the distance between the lowest point on the mattress surface to the bottom of the broomstick. If the distance from the bottom of the impression to the top of the broomstick exceeds 2 inches the mattress body impression is not within the advised body impression depth. If the impression does not exceed 2 inches there is no need for concern. Please note that when measuring a memory foam mattress or mattress with memory foam topper, a few hours may be required before the foam fully decompresses to its natural state.

Mattress Comfort and Support

When people look for a mattress they are looking for something that will provide comfort while supporting their individual body shape. A good mattress will conform to your unique body shape so that it is both supportive and comfortable. While mattresses are made with many products, both natural and synthetic, it is the different variations of foam which provide different and desirable levels of comfort.* There are three types of foam that can be found in a mattress: polyurethane, viscoelastic, and latex foam. Polyurethane foam has a lower density than viscoelastic and latex foams. It is mainly used to give the soft and supple feel of the mattress. Viscoelastic foam (memory foam) is much denser and is mainly used for the conforming function of the mattress. Latex foam is the densest and is used primarily to provide support. A combination of the three enables the mattress to conform to ones' body shape while providing support.

Mattress Body Impressions

Given that people usually sleep in the same area of the mattress every night, the foams are continually compressed in the same area. Within two of three nights of compression a small indentation will form on the mattress, also known as a body impression. Body impressions are clinically proven to help support spinal alignment and provide the pressure relief needed for a great night's sleep. Many people can mistake this impression or dip as a defect in the mattress (i.e. sagging). If your mattress shows an indentation of up to 2 inches this is not a defect; it is the fibers and foam compressing and conforming to your body.

Your Unique Sleeping Form

The phenomenon of body impressions can be explained as similar to the process of breaking in a pair of new shoes. When you buy a new pair of shoes the soles of the shoes are initially straight which can often cause discomfort. As you continue to walk in the shoes the soles begin to conform to fit the natural curve and shape of your feet which results in a more comfortable fit. Similarly, there is no exact replica of your sleeping form but a good mattress will conform to your unique shape.

King Sized Illusions

There are four standard sizes of mattresses: twin, full, queen, and king. The twin, full, and queen have a mattress and matching box spring of the same size while two twin sized box springs are used with the king size. This causes the center of the mattress to be firmer where the two boxes meet. When two people sleep on a king size bed you never lay in the center of the mattress which makes the compression of the mattress seem deeper than it actually is.