HALF PRICE MATTRESS
Phone: 702-325-5225
Fax: 702-558-1618

WARRANTY CLAIM FORM

Return Form To:
1214 Wigwam Pkwy
 Henderson, NV 89074
Or Email Form To:
HPMCUSTOMERSERVICE@GMAIL.COM

CUSTOMER INFORMATION (All fields required)

Date: _____

Name: _____ Address: _____

City: _____ State: _____ Zip: _____

Primary Tel: _____ Secondary Tel: _____ e-mail _____

Date of purchase: _____ Dealer Name: _____

City: _____ State: _____ Zip: _____

MATTRESS INFORMATION

Model Purchased: _____ Size: _____ Law Tag Number: _____ Manufacture Date: _____

FOUNDATION INFORMATION

Model Purchased: _____ Law Tag Number: _____ Manufacture Date: _____

(Please refer to law tag example below to find Law Tag number and Manufacture Date, which is located on your mattress)

BED FRAME INFORMATION

Type: [ ] Metal Bed Frame [ ] Wood Side Rails [ ] Platform Solid Surface [ ] Adjustable Base

[ ] Other, please describe: _____

Does your frame have center support? [ ] Yes [ ] No

Do you use boards or other flat objects in between your mattress and foundation to increase the mattress firmness? [ ] Yes [ ] No

If yes, please describe: _____

CLAIM INFORMATION

Please describe the nature of the product failure: _____

_____

_____

(Please continue on backside if needed)

Has Half Price Mattress replaced an item before under this warranty claim? Mattress: [ ] Yes [ ] No   Foundation: [ ] Yes [ ] No

If yes, please indicate the date and for what reason: _____
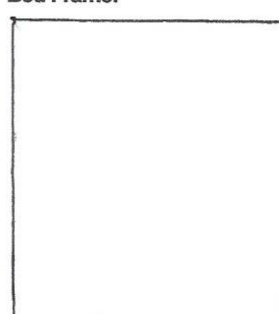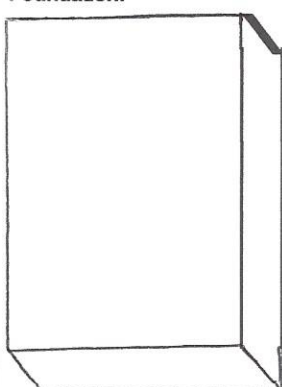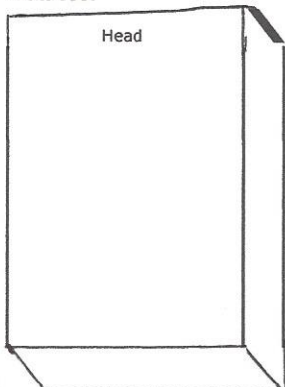
If yes, please indicate the model name and date of purchase of original bed: _____

Please use these diagrams to indicate where you are having an issue with your bedding:
Mattress: Foundation: Bed Frame:

Head

Please also indicate locations of frame supports and legs. (Queen and King sets must have center support legs.)

LAW TAG: Below is an example of a Diamond Mattress Law Tag. This tag is placed on every mattress and foundation manufactured. This information is vital to properly identify your purchase.

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY THE CONSUMER

ALL NEW MATERIAL consisting of
PY   7%
OF   93%

CA-765
Certification is made by the manufacturer that the materials in the article are described in accordance with the law.
Made by
Diamond Mattress Co.
3112 East Las Hermanas
Rancho Dominguez, CA 90221
Date of Delivery:
Finished Size: 60X80
SC BELMONT
SCBEL- 1050 / 1332824
11/09/2010
WY-A

Manufactured by:
Diamond Mattress Co.
3112 East Las Hermanas
Rancho Dominguez, CA 90221
Date of Manufacture   11/09/2010
Model: SCBEL-1050
Prototype ID: 1131-10-201

This mattress meets the requirements of 1 CFR Part 1633 (federal flammability (open flame) standard for mattress sets) when used without a foundation or with a foundation.

THIS MATTRESS IS INTENDED TO BE USED WITHOUT A FOUNDATION OR WITH A FOUNDATION
BBBBCHBCSFCHBTSFTLPS-1

LAW TAG   MANUFACTURE DATE

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WARRANTY CLAIM FORM

HOW TO MEASURE BODY IMPRESSIONS:

1. Remove blankets, sheets and mattress pad before measuring.
2. Place yardstick or broomstick across the location of body impression(s), (the hip area is usually deepest)
3. Using a ruler, measure the depth of impression from deepest point of mattress surface to the edge of the yardstick.
4. Measure from the center of padded area of quilting, not the seams of the quilting threads, so that measurement will be accurate.
5. 1t is best if you place a piece of paper, or something solid, on the bed to measure to.

Please take measurements from top surface of mattress, then flip mattress (if you have a two-sided bed) and measure again. Please note these measurements in the diagrams above. These accurate measurements will enable us to process your claim efficiently.

Yard or Broomstick or other device — ruler
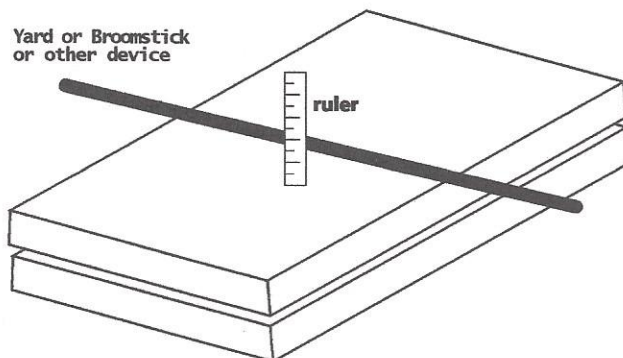
ADDITIONAL REQUIRED DOCUMENTATION:

Five photos are required: 1. the frame the bed sits on; 2. box spring; 3. top mattress; **4.** two photos of the defect. If the defect is a body impression, you MUST show the actual depth of the impression in your photo. No decision can be made without the required photos.

All Manufacture Warranty's do NOT cover items such as, but not limited to:

- bedding sold "as-is"
- bedding height
- bent perimeter border rods due to moving or bending the sleep set
- fabric stains, soiling, tears, burns, or fluid penetration
- replacement of another piece of sleep set, unless also defective
- transportation costs
- body impressions less than 1 1/2"
- sagging less than 1 1/2"
- mattress damage due to abuse or inappropriate foundation
- sheet fit
- comfort preference
- corner guards
- mattress cover

PLEASE NOTE:

The cost of transporting the bedding products is the sole responsibility of the consumer. This is stated in our Terms & Conditions located on our website at www.lasvegasdiscountbeds.com

IMPORTANT:

If bedding is soiled or stained in any manner, it is considered to be in an unsanitary condition. The warranty is therefore VOID and we cannot proceed with the claim.

Please verify by your signature that there are no stains or soiling on the bedding.

Claimant signature: _____

A COPY OF THE PROOF OF PURCHASE IS REQUIRED TO PROCESS A WARRANTY CLAIM.

Claimant signature: _____